

Reporting a life claim online at My Lincoln Portal®

MyLincolnPortal.com is a fast and easy way to securely report a life claim to Lincoln Financial Group.

How do I report a life claim?

- 1. Log on to MyLincolnPortal.com.
- 2. Click "Report a New Life Claim."
- **3.** Provide the following supporting information:

Company information

- Company address
- Claimant/beneficiary information
 - Employee SSN or employee company ID
 - Employee first and last name, DOB and gender
 - Address information

Policy information

- Date employed
- Date last worked
- Scheduled work hours
- Earnings
- Coverage amounts after earnings
- Work status
- For dependent claims
 - Dependent first and last name, DOB and gender
 - Relationship to employee
 - Address information
- Enrollment information
 - (two full years, if contributory coverage; screenshots are acceptable) will need to be uploaded with your portal submission along with a Beneficiary designation (screenshot is acceptable) for employee death claims
- Other helpful information, if applicable
 - Date of death, date last increase/decrease and reason, if on approved leave with another carrier, please provide leave documentation

Use My Lincoln Portal® 24/7 to:

- Submit a new life claim
- Add/update beneficiary information

Events that can be reported for an employee or dependent include:

- Death
- Accelerated death benefits
- Dismemberment/loss of sight
- Waiver

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