



LEAD THE WAY. WE CAN HELP.

The Management Consultation Service provides support for resolving workplace issues.

About the Management Consultation Service (MCS)

MCS helps human resource professionals, managers and supervisors manage workplace issues.

You can speak with a Management Consultant related to any situation impacting performance of the employees or the workplace. They will help clarify the concern, partner to create a plan of action and provide resources as needed.

Management Consultants are also available to speak with employees directly to help resolve issues.

Management Consultants

Management Consultants are licensed professionals trained in employee assistance, workplace and organizational dynamics as well as behavioral health concerns.

Management Consultants will gather information to assess the situation, identify and provide resources, and assist in developing an action plan.

We can help you with:

- Suspected substance abuse
- Organizational change and downsizing
- Trauma or death of employee impacting the workgroup
- Changes in employee behavior impacting job performance
- Workplace violence or threats (including risk to self or others)
- Employee access to appropriate mental health services
- Identification of and support for employees at risk for harm to self or others
- Communication strategies

Consultations are unlimited on an as-needed basis.

MCS training sessions are available. Hours vary by individual contract.

Real people. Real life. Real solutions.

EAP CORE

1-888-887-4114

Or log on to liveandworkwell.com

Access code: UHC

*In California these services are provided by OptumHealth Behavioral Solutions of California.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. This program is not a substitute for a doctor's or professional's care. This program and its components may not be available in all states and coverage exclusions may apply.

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